







# Accessible Oxford Guide

A guide for disabled visitors to Oxford





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Director

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- e simon.dale@macegroup.com



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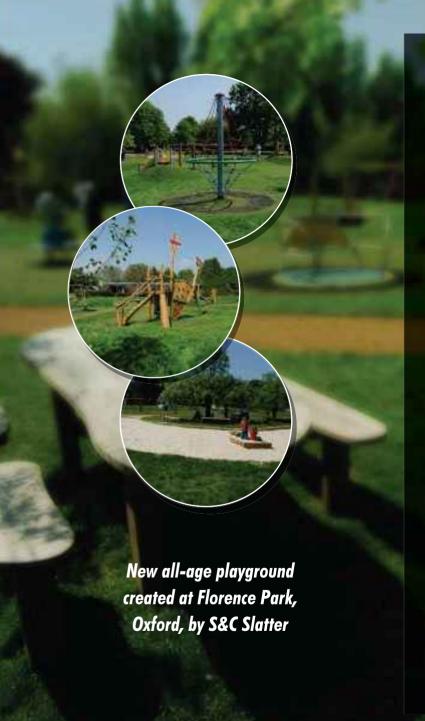
Chambers and Partners, A Client's Guide to the UK Legal Profession, 2013 edition













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# A guide for disabled visitors to Oxford

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Cover illustration by Louise Gordon www.cargocollective.com/louisegordon

















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# HTC OXFORD

- DAF Trucks Service Centre
- Seven Bay Workshop
- Trailer Servicing
- DAF Aid Breakdown & Recovery assistance
- DAF Check (Electronic PMI exchange)
- Fiat Professional Main Dealer Service Centre
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- All Makes Van & Truck servicing
- Tachograph Centre
- MOT Testing Class 4 & 7
- HGV Brake Roller test
- Courtesy Vans (Subject to availability at time of booking)

#### Opening hours

Mon- Thurs 07.30 to 22.00, Friday 07.30 -21.00 & Sat 08.00 -12.30

- DAF Parts Dealer
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- Fiat Professional Parts Main Dealer
- LDV Convoy & Maxus Parts available
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#### Opening hours

Mon- Fri 08.00 to 18.00 & Sat 08.00 -12.00





- Euro 5 models available throughout 2013, beat Euro 6 price increase
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PARTS

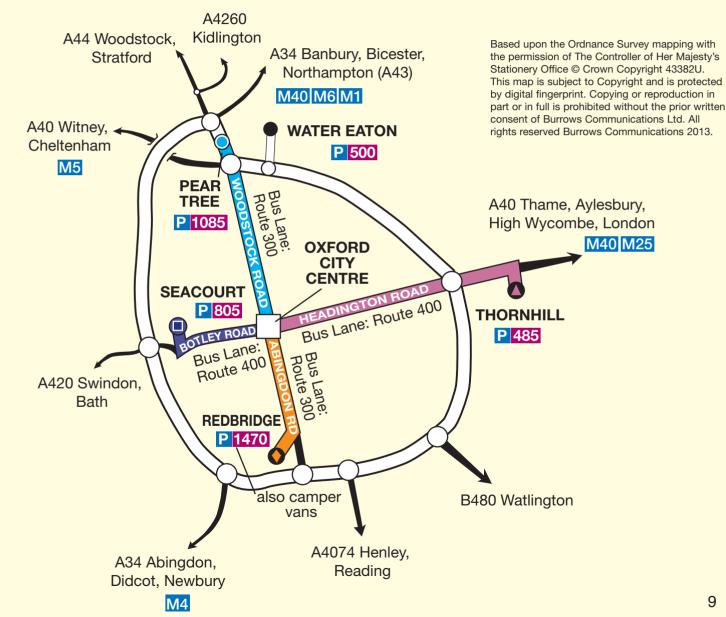






## Map of City, including Ring Road











## Street Map of Centre

#### Key to map symbols



- For Blue Badge Parking information, please see page 18.
- Please look out for street signs informing you of 'Loading Bay' parking restrictions.

This map is intended as a guide and should be used in conjunction with a detailed city map.

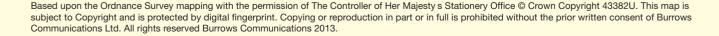
Parking may be suspended at this location.
For information call, 01865 247 090

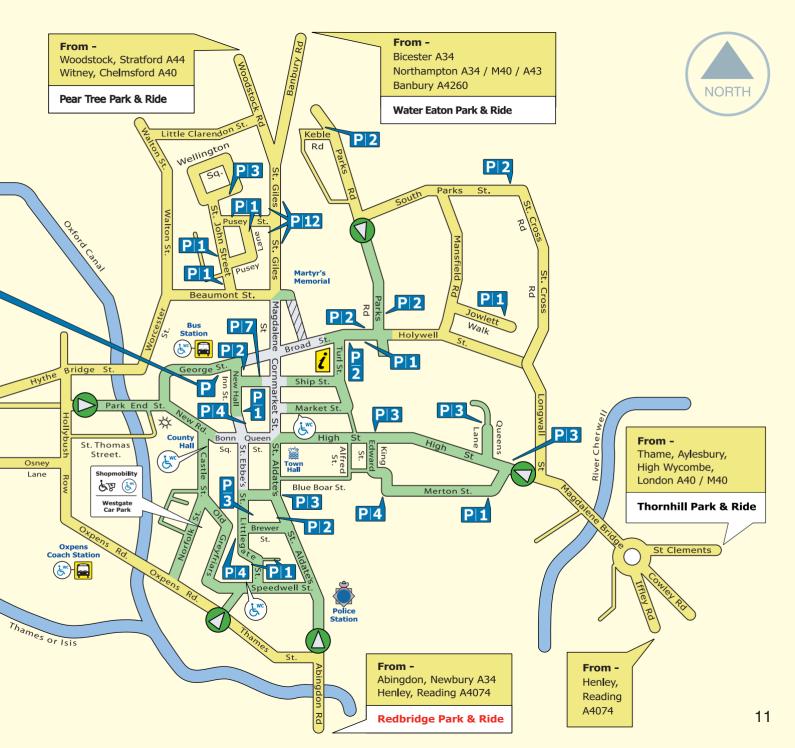
Oxford Station

Bottley Rd.

From Swindon and Bath A420

Seacourt Park & Ride

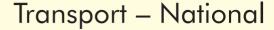












#### Motability

Scheme to provide for the purchase or lease of vehicles to people on mobility allowance.

Tel: 0845 456 4566

Minicom: 0845 6750009

#### **Disabled Motoring UK**

This is the campaigning charity for disabled motorists, passengers and Blue Badge holders.

Tel: 01598 489449

www.disabledmotoring.org

email: info@disabledmotoring.org





#### **Petrol Filling Stations**

Local stations are lists on pages 14 & 15.

Both AA and RAC publish guides for disabled drivers, which contain useful and important information as well as accommodation guide for travellers. These are free to members.

#### **Transport Direct**

Where you can plan a journey door-to-door.

www.transportdirect.info

#### Taxi Services

Wheelchair accessible taxis are available from:

001 Taxis: 01865 240000 Radio Taxis: 01865 242424 A1 01865 248000

#### Oxfordshire Dial-a-ride

Dial-a-ride is a local minibus service for people who are unable to use ordinary buses and do not have any private transport. You may go anywhere in these areas: Blackbird Leys, Cowley, Iffley, Jordan Hill, Marston, City Centre, Sandhills or Wolvercote. You may also take a carer/escort.



The service is not available for Hospital appointments or day care as these are carried out by the Ambulance Service and Social Services.

Before you can use Oxfordshire Dial-a-Ride you must register to become a member of the scheme. Annual membership costs £5 and there is a flat fee per journey. Travel is free for concessionary pass holders but the annual membership fee still applies.

Dial-a-ride operates on different days in each local authority area so it is best to check availability by ringing 0845 310 1111 or visit the website: www.oxfordshire.gov.uk

#### Online travel information

www.disabledtravelguide.co.uk www.nationalrail.co.uk www.traveline.info 0871 2000 2233 (10p a minute).

#### Petrol Filling Stations in the Oxford area

The petrol stations indicated below generally ask you to sound your horn, flash your lights or hold up your Blue Badge, whichever is appropriate.

An assistant will then fill your car for you.

Address	Location aid
Oxpens Service Station Oxpens Road, Oxford OX1 1RX Tel: 01865 721397	In centre of Oxford on route to the main car park from either Botley Road A420 or Abingdon Road A4144.  24hr
BP Express Woodstock Road, Oxford OX2 8AA Tel: 01865 318020	On A4144 Woodstock Road, leading into Oxford from Wolvercote roundabout, A40.  24hr
Total 44-48 Garsington Road, Cowley, Oxford OX4 2LG Tel: 01865 399 952	On B480 off the A4142 Eastern by-pass.
Q8 Oxford Road, Cowley, Oxford OX4 2EN Tel: 01865 715506	On route into Oxford from the Eastern by-pass (A4142) on the left hand side of the road (B480).  24hr
Hartwell Ford BP Seacourt Tower, Botley, Oxford OX2 0JP Tel: 01865 791798	Following A420 (Botley Road) out of Oxford, on the retail park at Seacourt Tower, just before A420 turns right into ring road.  Mon-Fri 7am-9pm, Sat 8am-9pm & Sun 10am-5pm

Address	Location aid
Murco Betweens Towns Road, Cowley, Oxford OX4 3LZ	On (B4495) opposite Templar Square Shopping Centre, Cowley. 6am - 11pm.  Staff available at times during the day to assist but
Tel: 01865 714377	you would be advised to ring first.
Shell Headington 52 London Road, Headington, Oxford OX3 7RD Tel: 01865 765437	On the A420 leading into the area of Headington.  24hr
Sainsbury's Filling Station Heyford Hill, Oxford OX4 4XR Tel: 01865 771146	On roundabout between A4074 (Southern by-pass road) and A4142 (Eastern by-pass road) in the Superstore.  Mon-Fri 6am-midnight, Sat 6am-10pm & Sun 7am-10pm
Tesco Filling Station Oxford Retail Park Ambassador Avenue Oxford OX4 6XJ Tel: 01865 441445	On retail park off A4142 (Eastern by-pass road) Pay at Pump available 24hrs.  Mon 6am-midnight, Tues-Fri 24hrs, Sat 6am-11pm & Sun 10am-4pm

#### Bus Services - City and Local

The County Council operates a
Concessionary Fares scheme which
gives benefits for buses for residents
with less ability and disabilities.
Leaflets and application forms are
available from Oxford City Council,
St Aldate's Chambers, 109 St Aldate's,
Oxford OX1 1DS, Tel 01865 252646.

# Permit for Travel for mobility scooters

All users of mobility scooters must obtain prior approval of operators and obtain a standard 'permit for travel' prior to travelling on a bus with their scooter. This can be obtained from Stagecoach Oxfordshire and can be used on all the local buses.

Tel: 01865 772250

email:

oxford.enquiries@stagecoachbus.com

Several bus companies operate in and around Oxford. Most have low-floor access.

#### The Oxford Bus Company

have low floor easy access.

01865 785400 www.oxfordbus.co.uk All of the City and Park & Ride buses

#### Stagecoach

Tel: 01865 772250 www.stagecoach-oxford.co.uk All buses have low floor easy access. London - Oxford Buses

#### Oxford Airline

Tel: 01865 785400 www.oxfordbus.co.uk Wheelchair accessible coaches normally used.

#### Oxford Tube

Tel: 01865 772200 www.stagecoach-oxford.co.uk Can make arrangements for wheelchair access given sufficient advanced notice.

#### **National Express**

08705 808080 www.GoByCoach.com

#### **City Tour Buses**

#### **Guide Friday**

01865 790522 Gloucester Green www.citysightseeingoxford.com

No wheelchair access, but assistance given up steps. Audio tapes available. Concessions available.

#### Car Access to Bus Station

Cars are not normally allowed into the bus station, so you need to make arrangements in advance if you wish to be dropped off or collected.
Tel 01865 794307.
Please try to give 24 hours' notice.

#### Railway Station

The Railway Station is fully accessible, has accessible WC and lifts.

Buses stop immediately outside, most of which are accessible. Taxi rank immediately outside. All approached via gentle ramps.

Passengers with disabilities should prearrange their journey to ensure that the necessary support is available to them.

Details are set out in a leaflet 'Rail Travel for Disabled Passengers' which contains an application form for the Disabled Persons' Railcard.

For deaf and hearing impaired travellers a National Rail Enquiries minicom service is based in Reading on 0845 6050600.

www.nationalrail.com

#### Park & Ride

All Park & Ride buses have the wheelchair accessible 'kneeling step' with fold-down ramp.

#### **Parking**

# On-Street Parking – Blue Badge Parking Bays

There are 90 Disabled Parking Bays throughout the city. A Blue Badge must be displayed showing its number.

For further information telephone Oxfordshire Social Services on 0845 0507 666.

#### On-Street Pay & Display Parking Bays

Blue Badge holders are able to park for unlimited periods in on-street Pay and Display (without charge) and residents' parking spaces. Parking is usually permitted for up to 3 hours on single or double yellow lines, but some restrictions do apply (i.e. loading areas, etc.) Please refer to guidance issued with the Badge for details of restrictions.

The largest concentration of the Pay and Display spaces can be found in Broad Street and St Giles.

#### Blue Badge Parking

The map on page 9 shows the locations of parking for around 90 Blue Badge vehicles. Blue Badge holders will continue to be able to park for unlimited periods in on-street Pay and Display and residents' parking spaces and for up to 3 hours on yellow lines.

Refer to the Blue Badge Scheme booklet for information on parking restrictions in loading bays.

#### **Oxford Information Centre**

15/16 Broad Street, Oxford OX1 2DA

Tel: 01865 252200 Fax: 01865 240261

Email: tic@oxford.gov.uk

Website: www.visitoxfordshire.org

Open:

Monday – Saturdays: 9.30am – 5pm Sundays & Bank Holidays in summer:

10am - 3pm

#### **Bus Users Oxfordshire**

Tel: 01865 554814

An independent organisation set up to give bus passengers a voice. www.bususers.org

#### Railfuture

An independent organisation campaigning for better services for passengers.

www.railfuture.org.uk









#### **Public Toilets**

All accessible toilets are accessed by RADAR key. RADAR keys can be bought or loaned from the Oxford Information Centre.

#### **City Centre Toilets**

Market Street	Men	Women	Disabled	Baby Change	9 - 5 + overnight cubicle
Westgate Car Park	Men	Women	Disabled	Baby Change	9 - 5 + overnight cubicle
Gloucester Green	Men	Women	Disabled	Baby Change	9 - 5 + overnight cubicle
Oxpens	Men	Women		Baby Change	9 - 5
Speedwell Street	Men	Women	Disabled	Baby Change	9 - 5
Town Hall	Men	Women	Disabled	Baby Change	Available when TH is open

#### **Suburban Toilets**

Cowley Road	Men	Women	Disabled		9 - 5
St Clements	Men	Women	Disabled	Baby Change	9 - 5
Littlemore	Men	Women			9 - 5
Bury Knowle	Men	Women	Disabled	Baby Change	9 - 5
Diamond Place	Men	Women	Disabled	Baby Change	9 - 5
Wolvercote	Men	Women			9 - 5
South Parade		Women	Disabled		9 – 5
Knights Road	Men	Women			9 – 5

A Changing Place toilet is available at the Shopmobility Unit in the Westgate Car Park – available during the hours the Shopmobility/Car Park Office is open.

A Community Toilet Scheme is in operation in Oxford City. Businesses involved in the scheme show a logo on the door stating that they are part of the Community Toilet scheme and no purchase is necessary.









### City Centre Shopmobility

Oxpens Car Park Oxpens Road Oxford, OX1 1SA

Telephone: 01865 252489

Open Monday to Friday 8am – 6pm Saturday & Sunday

9.30am - 5pm

A free service offering loan of wheelchairs and electric scooters to people who need them for shopping and sightseeing in the City centre. Please bring identification on your first visit. Please book in advance if possible as equipment is limited. Free parking (25 spaces) for users of the scheme.

#### **Cowley Shopmobility**

Hockmore Street Car Park, Templar Square, Cowley Tel: 01865 748864

Open all trading hours.



A free service offering loan of wheelchairs and electric scooters to users within the Centre. Plans to extend the service in the future. Please bring identification for your first visit. Advance booking may be necessary as equipment is limited.

#### Witney Shopmobility

Langdale Gate, Witney, Oxon 01993 864787

A free service offering loan of wheelchairs and electric scooters to users within the centre of Witney. Please book in advance as equipment is limited and please bring identification for your first visit.







# Shops



**Shopping Districts:** 

City Centre: Westgate • Clarendon Centre • Covered Market • Gloucester Green: General Market on Wednesdays, Antiques & Second-hand on Thursdays Jericho • Headington • Templars Square, Cowley • Summertown

There are too many shops to list, so only the larger shops in the City Centre with wide-ranging facilities are listed here. Most shops in the City Centre have accessible entrances.

	Auto Doors or Open Front	Disabled WC			Uncluttered Floor Areas	Accessible Lift
Debenhams	<b>✓</b>	>	<b>/</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
BHS	<b>✓</b>	<b>/</b>	<b>/</b>	<b>✓</b>	<b>V</b>	V
Boots	~	*	*	*	~	~
M&S	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>	V
Boswells	<b>✓</b>	*	*	*	<b>✓</b>	<b>✓</b>
Primark	~	*	~	*	<b>~</b>	<b>/</b>









### Hotels and Accommodation

Oxford Information Centre can provide a booklet listings Hotels, Guest Houses, Inns and B & Bs for Oxford and the surrounding areas. Very few have disabled facilities.

Those listed below advertise good access:

	Telephone Number	Disabled Parking on Site	Rating (English Tourism Council)	Accessible Entrance	Accessible Bedroom/ Bathroom
Hawkwell House Hotel Iffley Village, Oxford OX4 4DZ	01865 749988	V	***	V	Lift ✔
Travelodge Peartree Roundabout, Woodstock Road, Oxford OX2 8JX	01865 558445	~	Branded	~	3 x wet rooms
Travelodge London Road, Wheatley, Oxford OX33 1JH	01865 875705	V	Branded	V	V

	Telephone Number	Disabled Parking on Site	Rating (English Tourism Council)	Accessible Entrance	Accessible Bedroom/ Bathroom
Thames Four Pillars Hotel Henley Road, Sandford on Thames, Oxford OX4 4GX	01865 334444	×	***	V	~
Travel Inn Cowley Business Park, Garsington Road, Oxford OX4 2JZ	01865 779230	~	Branded	V	<b>✓</b>
The Linton Lodge Hotel (Best Western), Linton Road, Oxford OX2 6UJ	01865 553461	~	***	V	Accessible Toilet
The Randolph Beaumont Street, Oxford OX1 2LN	Loop System 0870 400 8200	✓ with charge	***	Portable Ramp	Lift Acc. Toilet
Welcome Break Service Area, M40 Junction 8a, Oxford OX33 1JN	01865 877000	~	***	V	<b>\</b>

	Telephone Number	Disabled Parking on Site	Rating (English Tourism Council)	Accessible Entrance	Accessible Bedroom/ Bathroom
Westwood Country Hotel Hinksey Hill Top, Oxford OX1 5BG	01865 735408	V	**	V	*
Barcelo Oxford Hotel Godstow Road Oxford OX2 8AL	01865 489988	~	***	~	~
Holiday Inn Peartree Roundabout Woodstock Road Oxford OX2 8JD	0871 942 9086	*	***	~	7 rooms listed as accessible
Green Gables 326 Abingdon Road, Oxford OX1 4TE	01865 725870	V	***	~	~











There are too many to list, but below is a selection of restaurants, cafés and pubs with fairly good facilities:

	Accessible Entrance	Disabled WC	Accessible Tables	Accessible Self Service or Waitress Service	Large Print Menus
Museum of Modern Art Pembroke Street	lift	V	V	V	×
The Mitre (Beefeater) High Street	level	*	V	V	Braille
All Bar One High Street	gentle ramp	V	V	V	·
O'Neils George Street	ramp	V	V	V	~
Fire & Stone George Street	~	V	V	V	×
ASK George Street	gentle ramp	V	V	V	×

	Accessible Entrance	Disabled WC	Accessible Tables	Accessible Self Service or Waitress Service	Large Print Menus
Debenhams George Street	lift	~	V	~	×
Bella Italia George Street	gentle ramp	~	V	~	Braille
Jamie's George Street	ramp	~	V	V	magnifier available
Gino's Gloucester Green	level	~	V	~	×
Noodle Nation Gloucester	level	~	V	~	×
Brasserie Gerard George Street	gentle ramp	~	V	~	*
Four Candles George Street	level in side street	~	V	~	×
Zizzi George Street	accessed by side door	~	V	V	×

	Accessible Entrance	Disabled WC	Accessible Tables	Accessible Self Service or Waitress Service	Large Print Menus
Pizza Hut George Street	ramp	V	V	V	plus Braille
<b>Que Pasa</b> New Road	gentle ramp	~	V	~	×
Brown's Woodstock Road Jericho	level	~	~	~	×
Town Hall Café St Aldate's	V	V	V	~	×
Living Room Castle Complex New Road	V	~	V	~	×
Prezzo Castle Complex New Road	V	V	V	~	×
Malmaison Castle Complex New Road	V	~	~	V	*

	Accessible Entrance	Disabled WC	Accessible Tables	Accessible Self Service or Waitress Service	Large Print Menus
Krispy Kreme Castle Complex New Road	V	×	outside mainly	V	×
Pizza Express Castle Complex New Road	V	V	V	V	~
La Tasca Castle Complex New Road	V	V	V	V	×
The Real Oriental Buffet Castle Complex New Road	V	V	V	V	buffet
Swan & Castle Castle Street	V	~	V	V	×
1st Floor Restaurant 158 Cowley Road	<b>✓</b> Lift	V	V	V	×







### Leisure and Sports Facilities

Further details are available on the web: www.oxford.gov.uk (then click on Leisure)

#### **Barton Leisure Centre**

Waynflete Road, Barton, Oxford, OX3 8GA Tel: 0844 893 3222

25m pool, gym, fitness classes and activity room hire. Wheelchair access throughout.

#### **Ferry Sports Centre**

Diamond Place, Summertown, Oxford OX2 7DP Tel: 0844 893 3222

Swimming pool, gym, exercise classes, children's playschemes, squash, badminton, 5-a-side football, volleyball, sports hall. Wheelchair access to most areas. Disabled changing facilities with adult changing bed and hoist. Pool hoist.



#### Blackbird Leys Leisure Centre

Pegasus Road, Blackbird Leys, Oxford OX4 6JL Tel: 0844 893 3222

Indoor sports hall, snooker room, gym, fitness room, outdoor courts, bar facilities and entertainments, children's activities, crèche and playgroup, café.

#### **OXSRAD**

Disabled Sports and Leisure Facilities Recreation Centre Court Place Farm, Marsh Lane, Marston, Oxford OX3 0NQ Tel: 01865 741336 www.oxsrad.org.uk

Fully accessible sports and leisure centre for badminton, table tennis, darts, snooker, weight training. also a bar and jacuzzi. Other recreation activities available, i.e. art, singing, bingo.

#### **Temple Cowley Pools**

Temple Road, Cowley, Oxford OX4 2EZ

Tel: 0844 893 3222

Swimming pool, diving pool.

Note: Not accessible for wheelchairs: solarium, sauna, steam room, activity rooms and weight training.

#### **Hinksey Outdoor Pools**

(May to Sept) Abingdon Road, Oxford OX1 4RP

Tel: 0844 893 3222

Access also via Lake Street. Large outdoor heated swimming pool with relaxation area and outdoor play area in Hinksey Park. Wheelchair access to all areas. Disabled WC and changing facility. Disabled access to water via sloping pool.

#### Oxford Ice Rink

Oxpens Road,
Oxford OX1 1RX
Tel: 0844 893 3222
Ice rink, broomball, public viewing
area, coffee bar. Fully accessible with
Disabled WC. Adult sledge available,
wheelchairs can go on the ice.

#### Horspath Athletics Sports Ground

Oxford City Athletics Club, Oxford Road, Oxford Tel: 01865 395363 enquiries 765706 track

The facilities are designed to meet the needs of disabled athletes. Accessible changing facilities and chair anchorage for field events are provided.

#### **Boating**

Independent wheelchair access not possible. Staff are happy to assist with access over steps and into boats if prior arrangements are made.

#### Magdalen Bridge:

C Howard & Son Tel: 01865 761586

Punts for hire. Contact for access

arrangements prior to visit.

#### Folly Bridge:

Salter Brothers Ltd Tel: 01865 243421 Passenger steamers. Wheelchair spaces available.

#### Canoeing

#### Falcon Canoeing Club

Disabled People's Canoe Group Donnington Bridge, Oxford OX4 4BJ www.falconrcc.co.uk

#### **Blackbird Leys Swimming Pool**

Blackbird Leys, Oxford OX4 6HW Tel: 0844 893 3222 Swimming pool, canoeing, lifesaving. Ramp then level through to poolside. No disabled changing rooms or WC.

# Greyhound Racing & Speedway Racing

#### Oxford Stadium

Sandy Lane,
Cowley,
Oxford OX4 6LJ
Tel: 0870 840 8903
www.lovethedogs.co.uk
email: oxford@lovethedogs.co.uk

Fully accessible trackside and grandstand, restaurant, disabled WC, bar, tote-betting facilities for placing bets and tote runners from restaurant tables.

Go-Karting also at Oxford Stadium but with restricted access times to the grandstand. Telephone 01865 717134 for information.

#### **Snooker**

#### **Blackbird Leys Leisure Centre**

Pegasus Road, Blackbird Leys, Oxford OX4 6JL Tel: 01865 467020

Two full-sized tables. Fully accessible with disabled WC. Café and Bar.

#### Ozone Leisure Park

Grenoble Road, Oxford OX4 4XP

Kassam Stadium - 01865 761503 Induction loop in South Stand. 108 home wheelchair spaces, 24 away spaces Bowlplex - 01865 714100 Level access throughout Public Internet.

#### **Vue Cinema**

Tel: 08712 240 240

Accessible to wheelchairs, induction loop, Infra Red system, subtitled and audio described available – ring number for more details.











	MAIN ENTRANCE	Alternative Level Entrance	QUADS	HALL	CHAPEL
<b>ALL SOULS</b> 01865 279379	Ramp available over 2 steps		Level	Not open to public	Ramp available over 3 steps
<b>BALLIOL</b> 01865 277777	Virtually level		Platform to 1st Quad	Accessible	Ramp available over 3 steps
BRASENOSE 01865 277830	Level		Ramp available over 1 step	Ramp available over 4 steps	Ramp available over 2 steps
CHRIST CHURCH 01865 276150	Level inaccessible	Ramped across	Level some ramped	Lift to Hall; Picture Gallery	Cathedral ramped
<b>CORPUS CHRISTI</b> 01865 276700	Ramp available over 4 steps	Planned	Access ramp over 1 step	Not open to public	Ramp available over 1 step
<b>EXETER</b> 01865 279600	Level		Level	Not open to public	5 steps
GREEN TEMPLETON 01865 274770	Level		Level	Observatory: ramp available	
HERTFORD 01865 279400	Permanent ramp over 1 step		Level	Not open to public	Ramp
<b>JESUS</b> 01865 279700	1 step	Ship Street	Level to 1st Quad, 4 + 4 steps to 2nd Quad	4 steps	2 steps
<b>KEBLE</b> 01865 272727	Level		Level	Not open to public	Available over 2+3 steps

LADY MARGARET HALL 01865 274300	Ramp	Fyfield Road, access to river and gardens	Via Fyfield Road Side entrance to Quads-4steps	Ramp	Level - in Deneke Bldg
<b>LINCOLN</b> 01865 279800	Level	Grove Quad 5 steps	Virtually	Level	Level into vestibule
MAGDALEN 01865 276000	Level through main gate	Auditorium through Longwall	Level	20 steps	Level
MANCHESTER 01865 271006	4 steps	Arlosh Gate at side	Level	Not open to public	Ramp available over 3 steps
MANSFIELD 01865 270999	Level		Level	Not open to public	Level
MERTON 01865 276310	Ramp available over 2 steps		Level	Not open to public	Ramp available
<b>NEW</b> 01865 279555	Level		Level	20 steps	Ramp available over 2 steps
<b>NUFFIELD</b> 01865 278500	Level		6 steps between quads	Not open to public	2nd floor by appointment only
ORIEL 01865 276555	Level	Off Oriel Street	Level to 1st	Many steps	2 steps
<b>PEMBROKE</b> 01865 276444	Level		Quad, 2nd Quad has alt entrance	Access via lift	Level from 2nd Quad
THE QUEEN'S 01865 279120	7 steep steps with handrail	Library Gate Tel 279120	Level Acc Toilet Available	Level	Virtually level Ramp available
ST ANNE'S 01865 274800	Level	Level off Banbury Road	Level	Virtually level	No chapel
<b>ST ANTONY'S</b> 01865 284700	Several steps	Side entrance in Woodstock Rd	Level from side entrance	Not open to public	No chapel

ST CATHERINE'S 01865 271700	Level		Level to all Quads and Orn. Gardens	Level	No chapel
ST EDMUND HALL 01865 279000	Level		Level	Not open to public	Not open to public
ST HILDA'S 01865 276884	Level		Level to gardens	Not open to public	Not open to public
ST HUGH'S 01865 274900	2 steps to Porter Lodge Entrance level	Mary Gray Allen wing level	Yes	Level	Inaccessible
<b>ST JOHN'S</b> 01865 277300	1 step	5 other level entrances	Level to Quads and gardens	Not open to public	Level
ST PETER'S 01865 278900	2 steps	Through iron gate by Chapel	Level to 3 Quads	Not open to public	Level path from gate to West door
<b>SOMERVILLE</b> 01865 270600	Level		Level	Not open to public	Accessible
<b>TRINITY</b> 01865 279900	Level	Acc. WC Level	Level	Level	
UNIVERSITY 01865 276602	4 steep steps	Via Logic Lane	Virtually level	Lift	Level Ramp on request
<b>WADHAM</b> 01865 277900	Level		1st Quad level. Ramps to gardens	Not open to public	Over steps and step to Antichapel
<b>WOLFSON</b> 01865 277900	Level (cobbled)	Level side and rear entrance	Level	Lift	No chapel
WORCESTER 01865 278300	Level to edge of Quad	Side gate to gardens	Via side gate only	Ramp over 3 steps	Ramp over 3 steps









# Museums and Libraries

	Tel No and Website	
Ashmoleum Museum Beaumont Street	01865 278000 www.ashmol.ox.ac.uk	All areas accessible. Shop, Café and Disabled facilities.
Bate Collection of Historical Instruments Faculty of Music, St Aldate's	01865 286261 www.ashmol.ox.ac.uk	Ramp to front entrance. No wheelchair access to small part of museum upstairs.
Bodleian Library Broad Street	01865 277224	Entrance and Quad level from Catte Street, doors opened by prior request. One step to foyer plus one step into Divinity School. Rest of library not open to public. New visitor centre planned.
Christ Church Picture Gallery	01865 276172	No wheelchair access into museum - 8 steps. Disabled WC.
Oriel Square Museum of the History of Science Broad Street	01865 277280 www.mhs.ox.ac.uk	New areas, lift to whole of basement and Disabled WC accessible by lift.
Modern Art Oxford Pembroke Street	01865 722733 www.modern artoxford.org.uk	Fully accessible with lift and Disabled WC.

	Tel No and Website	
Museum of Oxford St Aldate's	01865 252761	Access to museum in Main Reception of Town Hall with accessible entrance at the top of St Aldate's.
Pitt Rivers Museum	01865 270927	Fully accessible. The entrance is through the Oxford University Museum at the far end of the groundfloor. Access Information Booklet available from the website. Audioguide available from the information point.
The Oxford University Museum of Natural History Parks Road	01865 272950 www.ashmol.ox.ac. uk/oum	Fully accessible. Blue badge parking available on request. Disabled WC.
Central Library Westgate	01865 815509	Auto-doors, fully accessible, lift to all floors. Induction loop, large-print section, Braille service to order. Disabled WC.









# Other Tourist Attractions and Gardens

# **Walking Tours**

The walking tours can be tailored to be wheelchair accessible, given approx. 2 hours notice.

Contact Oxford Information Centre.

Telephone: 01865 252200

www.visitoxford.org

#### Official Walking Tours:

Mainly on the flat.

Tour approximately 2 hours.

- Official University and City Tour
- Inspector Morse Tour
- Christ Church University Tour
- Ghost Tour
- Pottering in Harry's footsteps
- Alice Tour
- Many others see website or ring for information.

#### **Botanic Garden**

Rose Lane, Oxford Tel: 01865 286690

Level gravel paths, accessible entrance from Rose Lane. Disabled WC (RADAR key).

## Hinksey Park

Abingdon Road, Oxford
Tel: 01865 252240 (Parks Office)
Level gravel paths, accessible entrance
from Abingdon Road with car park and
from Lake Street. Lake, children's
playground, large gardens, refreshment
kiosks, tennis courts.

#### **Oxford Covered Market**

off Cornmarket or High Street.

Level access throughout. With exclusive shops and restaurants this indoor shopping centre is fast becoming one of the most sought out destinations for shoppers looking for a refreshingly relaxed retail experience. The square offers small arts and crafts outlets ideal for the visitor looking for a unique gift to take home. Accessible toilets near Market Street entrance.











#### **Theatres**

#### **New Theatre**

George Street, Oxford OX1 2AG

Tel: 01865 320770 for access information

Tel: 0844 847 1585 for Box Office

www.ticketmaster.co.uk

Platform lift into stalls. Three wheelchair spaces at back of Stalls in rows X, Y and Z. Accessible WC at front of stalls. An induction loop system is available in the front Circle.

### Oxford Playhouse

11-12 Beaumont Street, Oxford OX1 2LW Tel: 01865 305305 www.oxfordplayhouse.com

Level access to the theatre foyer, bar and Box Office as well as to the auditorium. Low level counters at the Box Office and Foyer Bar. Low level telephone available in the Box Office. Sennheiser infra-red hearing system can be used in both the Circle and rows D to R in the Stalls - receiver from the Box Office available free of charge and may be reserved in advance. Occasional performances take place with British Sign Language Interpretation. Access leaflet available at Box Office for comprehensive details.

#### **Cinemas**

#### **Odeon Cinema**

Magdalen Street, Oxford OX1 3AE Tel: 0871 224 4007

Level entrance, disabled WC, accessible counters and refreshments area. Wheelchair spaces in Screen 1, and infra-red in all screens (hire, buy or bring your own).

#### **Odeon Cinema**

George Street, Oxford OX1 2BL Tel: 0871 224 4007

Level entrance, disabled WC. Screens 4 and 5 are wheelchair accessible and are fitted with Audio description and subtitling facilities. Infra-red in all screens (hire, buy or bring your own).

**Vue Cinema** 

Ozone Leisure Park, Grenoble Road, Oxford OX4 4XP Tel: 08712 240 240

Level access throughout. Lifts. Wheelchair spaces and sound enhancement in all screens. Subtitles and audio described available.

#### **Art Galleries**

#### Modern Art Oxford

30 Pembroke Street, Oxford OX1 1BP Tel: 01865 722733 www.modernartoxford.org.uk Fully accessible, passenger lifts to upper floors, platform lift to lower floor, Café Moma and disabled WC. Open Tues – Sat 10.00am (closing times variable). Sunday 12.00pm-5.00pm.









# Places of Worship



	Accessible Entrance	Disabled WC	Induction Loop	Large Print
Roman Catholic St Aloysius Gonzaga (The Oratory) Woodstock Road, Oxford Tel: 01865 315800	Ramp	>	~	
Methodist Wesley Memorial Church New Inn Hall Street, Oxford Tel: 01865 243216	Ramp to auto doors	V	~	Prayer and hymn
Baptist New Road Bonn Square, Oxford Tel: 01865 798235	Level, then lift	V	~	Hymn book & service sheet
Anglican University Church of St Mary the Virgin High Street, Oxford Tel: 01865 279111	Level, then lift			
St Ebbe's Pennyfarthing Place, Oxford Tel: 01865 240438	Level via North door	V	~	Service sheets & readings

St Giles Woodstock Road Tel: 01865 311198	Level	~	V	Service books
St Aldate's Church St Aldate's, Oxford Tel: 01865 254800 Note: Parish Centre (Pembroke Street) has portable ramp	Level	~	~	Large screen
Society of Friends (Quakers) Friends Meeting House 43 St Giles, Oxford Tel: 01865 557373	Ramp	<b>&gt;</b>	V	*
Jewish Jewish Synagogue 21 Richmond Road Jericho, Oxford Tel: 01865 514356	Ramp to auto doors	>	*	*
Muslim Bangladeshi Mosque 57 Cowley Road, Oxford Tel 01865 793118	Level	*	*	*
Christian Scientists Christian Scientists 36a St Giles, Oxford OX1 3LD Tel: 01865 557605	Level	<b>~</b>	~	Christian Science Quarterly on request









# Banks, Building Societies, Bureaux de Change

	Accessible Entrance	Text Phone	ATM at Accessible Height	Low Cashier Desks	Induction Loop	Large Print and Braille Leaflets available
Lloyds TSB Carfax	Auto doors	×	V	V	~	V
HSBC Cornmarket	Auto doors with ramp	~	<b>&gt;</b>	×	>	✓ and audio
Santander Queen Street	Auto doors	*	*	V	>	~
Barclays Cornmarket	Auto doors	×	~	>	>	V
Nat West Cornmarket	Level	×	~	>	>	V
Santander George Street	Auto doors Level	~	~	V	~	✓  and audio
Cheltenham & Glos George Street	Auto doors	V	×	V	V	Audio statements offered

	Accessible Entrance	Text phone	ATM at accessible height	Low Cashier Desks	Induction Loop	Large Print and Braille Leaflets available
Chelsea Building Society George Street	Portable Ramp & Bell	×	×	~	Portable	V
Co-op Bank Bonn Square	Auto doors	×	×	•	V	V
Halifax Westgate	Auto doors	×	V	~	V	V
Nationwide Queen Street	Auto doors	×	V	•	V	~
Post Office St Aldate's	Push door & ramp	~	×	~	V	V
Coventry Building Society	Auto doors	*	V	~	V	V







# Oxford on the Level

# A self-guided tour

The tour starts at Carfax, the ancient heart of the City, where the four roads from the north, south, east and west gates meet. The name is derived from the Latin *quadrifugus* (four-forked). Dominating the scene is Carfax Tower, all that remains of the now demolished St Martin's Church. You will notice the impressive clock and quarter boys (the 16th century originals are in the Museum of Oxford, in the Town Hall on St Aldate's).

Cross the road at the lights to the woollen shop at the top of St Aldate's and proceed down St Aldate's, past the Town Hall, its door surmounted by the City's coat of arms. Cross Blue Boar Street and continue down to the main entrance of Christ Church. People in wheelchairs are permitted to enter the college here, passing under



Tom Tower, designed by Sir Christopher Wren in 1681. This houses a seven ton bell called Great Tom which strikes 101 times, once for each of the original members of the college, at 9.05 pm. This is nine o'clock Oxford time, the City being five minutes west of Greenwich!

Take a turn around Tom Quad, the largest quadrangle in Oxford, at the centre of which is a pond, originally created partly as a reservoir for the college. The present statue of Mercury replaces an earlier one, damaged in 1817.

Christ Church is Oxford's grandest and largest historic college. Originally founded by Cardinal Wolsey in 1525, it was taken over by King Henry VIII who in 1546 created Christ Church, uniquely combining a college with the Cathedral of Oxford. Within the

Cathedral (only accessible to accompanied wheelchair users) is the reconstructed Shrine of St Frideswide, the patron saint of Oxford. During the Civil War (1640s), Oxford was the King's headquarters and Charles I and his court lived in Christ Church, while his wife, Henrietta Maria, with her court or household lived in the nearby Merton College.

Leave the College by the way you came in and turn right, and right again into Blue Boar Street, across Bear Lane, as far as Oriel Square. The car barrier can be passed on the right hand side. Bear right and continue through Oriel Square until you meet Merton Street. Take the pavement in Merton Street (if bikes allow passage).

As you pass Corpus Christi College on your right, look through the doorway to the 16th century sun-dial surmounted by a pelican, which features both the arms of the college and those of its founder, Richard Foxe, Bishop of Winchester. Continue along Merton

Street on the pavement, as there is an area of cobbles coming up.

If you want to take a look go into the covered entrance area to Merton College on your right. You are permitted to go as far as the ramp and look across to the hall and quadrangle of one of Oxford's oldest colleges, founded around 1274 by Walter de Merton. His statue (a copy), holding his Bishop's crozier and the great seal of his Chancellor's office, together with that of a king (Henry III), surmounts the gateway. Cross the road to see the stone panel which shows the founder kneeling in the wilderness before the book of seven seals from the Revelation of Saint John. Undergraduates of this college of particular academic standing are termed "postmasters", a unique use of the word.

As you go out of the college, cross the cobbles to the other pavement (you will see a section of lower pavement to your right as you cross). Go left as far

as Magpie Lane. Turn right up Magpie Lane as far as the High Street. Before crossing the High Street at the lights, look across the road on the right to The Queen's College, (some way down the road) named after Queen Philippa, wife of Edward III. The cupola over the entrance gate, designed by Hawksmoor, covers a statue of Queen Caroline, wife of George II, who gave money for rebuilding the college.

Cross the High Street to enter the University Church of Saint Mary the Virgin via the Baroque south porch. Look up at the statue of the Virgin and Child whose heads were shot off by a parliamentary soldier in 1642 and restored 20 years later. If you are unable to open the door, please bang loudly and someone should come and help you!

From medieval times the Church was closely associated with the origins of the university and was used for meetings, examinations and ceremonies. It was also a place of

safekeeping for the university's funds which were stored in iron chests. Hence the term "University Chest" meaning the university members and administrators dealing with university finances.

The trials of the three Bishops, Cranmer, Latimer and Ridley (1554,1555 and 1556) were conducted in this Church. They were burned at the stake in Broad Street for their beliefs. A pillar opposite the pulpit was damaged by the erection of a platform for the final trial and sentencing of Cranmer; a small arrow marks the spot.

During the Civil War many people were buried beneath the church floor when the City, loyal to the King, was besieged in 1644 and 1646. John Wesley, founder of the Methodist Church, preached the University Sermon on seven occasions here. John Henry Newman, leader of the Oxford Movement was vicar of St Mary's from 1828-43.

Leave the church by the same way and go to your right, into St Mary's Passage, a few yards up the High Street (under the overhanging tree) into Radcliffe Square. From here you have a fine view of the magnificent twin towers of All Souls College, built to a design by Nicholas Hawksmoor in 1716 and 1720, together with the splendid sundial designed by Sir Christopher Wren. Founded as a graduate college for a warden and forty fellows in 1437, its members were required not only to pursue higher studies but also to pray for the souls of the departed, particularly King Henry V, King of England and France and soldiers of the House of Lancaster who fell in the French wars. During the Civil War All Souls College donated over 250 lb of plate to the Royalist cause.

Facing you is perhaps Oxford's most photographed building, the Radcliffe Camera. Believed to be the first round library in Britain, it was completed in 1748 and became a science library. Now part of the Bodleian Library, it is



connected by underground passage to the New Bodleian and the main Bodleian libraries. This enables books from the 80-odd miles of shelving, much of it also underground - to be conveyed safely to readers at their desks above.

Turn left into Brasenose College which takes its name from the bronze sanctuary knocker attached to the main gate of the medieval Brasenose Hall. At that time colleges, like churches, enjoyed special privileges, and a fugitive from the law who entered the gates was free from molestation. A replica knocker is placed above the door. The original, taken to Stamford in the 1330s and only retrieved in 1890, now hangs above high table in the college dining hall.

Leave Brasenose College and turn left along the pavement. You may wish to take a closer look at the Bodleian Library (a path leads off slightly to the right, between the cobbles). Alternatively, turn left down Brasenose Lane (note the medieval-style gutter) cross Turl Street and carry straight on to Market Street. There are public toilets (including a disabled toilet - RADAR key access only) on your left. The Information Centre in Broad Street holds RADAR keys for sale or loan.

Enter the Covered Market (laid out in 1774) which was intended to house the street markets formerly in Fish Street (St Aldate's) and Butcher Row (Queen Street). The market is open 7 days a

week (Monday - Saturday 9 – 5.30, Sunday 10 - 4) and offers a variety of wares from fish to saddles, from vegetables to children's clothes and from jumpers to students' trunks.

The market traders and university have for centuries had a close, if stormy, relationship, the one supplying the needs of the other. The price, quality and measures of food and drink sold were matters of almost continuous dispute.

As you explore the market, look up to admire the fine 19th century roof timbers. Follow the passage next to the Oxford Cobbler and enter the Golden Cross yard.

The Golden Cross yard is an interesting example of recent renovation and restoration. In 1986-7 its ancient properties were returned to their former appearance, a task undertaken in close co-operation with the City Council's Conservation Officer. The existing 16th, 17th and 19th century buildings enclose a courtyard

formed in the Middle Ages for the Cross Inn. An inn may have existed on this site as early as 1193 when Mauger the Vintner is recorded. During the 16th century the inn was used by travelling companies of players and it is said that Shakespeare stayed there on occasion. The first floor of the Pizza Express (behind you) occupies the former bedroom accommodation of the inn and contains the major fragments of two painted rooms, the Crown Chamber (c1570) and the Prince's Chamber (c1595).

Unfortunately these rooms are not accessible by wheelchair. However, the ground floor of the Pizza Express with its fine new conservatory is accessible to wheelchairs (disabled toilet available) if you would like to sample a pizza or afternoon tea.

Leaving the Golden Cross yard you arrive at thronging Cornmarket Street. Turn left down Cornmarket and you return to Carfax, the heart of this unique City.

We hope that you have enjoyed your tour of Oxford. People using wheelchairs are welcome to join any of the walking tours, which leave the Information Centre daily. These tours are conducted by the Oxford Guild of Blue Badge Guides and offer a two-hour introduction to the City and colleges.

If you do not have sufficient time to take the whole of this tour, then an afternoon visit to St John's College (after 1pm), with its level access garden, splendid historic architecture and attractive new buildings, could make a pleasant alternative. St John's is located on St Giles (go North from Carfax, up Cornmarket Street, keep straight on until you come to St Giles). it is probably easier to take the right hand pavement, going North, then turn right at Broad Street and cross the road almost immediately, into Magdalen Street East. St John's is a little further up on the right. The entrance for wheelchairs is near to the Lamb and Flag Pub.









# Open Spaces and Countryside

#### **Short Accessible Walks**

Easy walks under 1.5 miles are designed to be suitable for push chairs and wheelchairs. The downloadable walk information is colourful, friendly and easy to use, providing a simple map of the walk and easy to follow directions. The downloads also include information about path surfaces, widths and gradients for those in wheelchairs.

www.oxfordshire.gov.uk/cms/content/ short-easy-walks-oxford

### **Oxford Canal**

Wheelchair access at Aristotle Lane and Rewley Road (near Railway Station). Very steep ramp/stepped approach from Walton Well Road.

### **Nature Reserves**

These countryside areas have gates and the ground may be uneven - but they are generally accessible for wheelchairs.

University Parks
Parks Road, Oxford

Port Meadow Walton Well Road, Oxford

Boundary Brook Nature Park Boundary Brook Road, (off Iffley Road), Oxford

Shotover Country Park
Old Road, Headington, Oxford

Magdalen College Deer Park High Street, Oxford

Christchurch Meadows
St Aldate's, Oxford
(wheelchair access via service road, through large double gates)









# **Useful National Contact Numbers**

**Motor Neurone Disease Association** 

Tel: 01604 250505

Email: enquiries@mndassociation.org

www.mndassociation.org

**National Autistic Society** 

Tel: 020 7833 2299 www.autism.org.uk

**National Society for Epilepsy** 

Tel: 01494 601300

www.epilepsysociety.org.uk

Disability Rights UK (formerly RADAR)

Tel: 020 7250 3222

Email: enquiries@disabilityrightsuk.org

www.disabilityrightsuk.org

Action on Hearing Loss (formerly RNID)

Tel: 0808 808 0123

Email:

informationline@hearingloss.org.uk www.actiononhearingloss.org.uk

Royal National Institute for the Blind

Tel: 0303 123 9999

Email: helpline@rnib.org.uk

www.rnib.org.uk

**Spinal Injuries Association** 

Tel: 0845 6786633

Email: sia@spinal.co.uk

www.spinal.co.uk

Free Information Lines:

Age UK0844 887 0005Alzheimer's0300 222 1122Arthritis Care0808 800 4050Autism0808 800 4104

Benefits Enquiry Line 0800 882 200 Disability Benefits Helpline

0845 7123 456

Gas emergency 0800 111 999

**NHS Direct** 0845 4647

RNIB 0303 123 9999

 Action Hearing Loss
 0808 808 123

 Scope
 0808 8003 333

 Type Talk
 18002 then the

required number

#### **Useful Local Addresses**

#### **Police Station**

St Aldate's, Oxford

For non emergency contact ring 101 Fully accessible with Disabled WC. From Carfax go down St Aldate's on the left hand side past the Town Hall. Continue along and the police station is just before Folly Bridge.

#### John Radcliffe Hospital

Headley Way, Headington, Oxford OX3 9DU Tel: 01865 741166

### **Oxford City Council**

Town Hall, St Aldate's, Oxford OX1 1BX Tel: 01865 249811 www.oxford.gov.uk

From Carfax, go down St Aldate's on the left hand side. The Town Hall is 200 yards down the road. The accessible entrance is 50 yards down St Aldate's from Carfax. Lift and accessible toilets are available.

### Oxfordshire County Council

County Hall,
New Road,
Oxford
OX1 1ND
Tel: 01865 792422
www.oxfordshire.gov.uk

### **Oxford County Court**

St Aldate's (on junction with Speedwell Street), Oxford OX1 1TL Tel: 01865 264200

### Disability Law Service

Tel: 020 7791 9800 Email: advice@dls.org.uk www.dls.org.uk Providing legal advice to the public on disability issues.

#### Post Office

St Aldate's, Oxford OX1 12Y Tel: 0845 202 863 Minicom 0845 7223355 Ramped access.

# Oxford Chinese Community and Advice Centre

44b Princes Street, Oxford OX4 1DD

Tel: 01865 204188

#### Asian Cultural Centre

Manzil Way, Cowley Road, Oxford OX4 1GH Tel: 01865 425000

#### Oxford Association for the Blind

Bradbury Lodge, Gordon Woodward Way, Oxford OX1 4XL Tel: 01865 725595

Email: admin@oxeyes.org.uk

www.oxeyes.org.uk

# Centre for Deaf and Hard of Hearing

Littlegate Street, St Ebbe's, Oxford OX1 1RL

Tel: 01865 243447

Email: info@deafdirect.org.uk

### Oxfordshire Epilepsy Support Group

75 Marston Ferry Road, Marston, Oxford OX3 OEU Tel: 01865 435458

# Wheelchair Suppliers and Repair Service

### G Keep (Wheelchair Repairs) Ltd

Unit 6, Driftway Centre, Pony Road, Oxford OX4 2RD

Tel: 01865 747960

### **Ability Matters**

332 Abingdon Road, Oxford OX1 4TQ Tel: 01865 242500

# **Equipment Supplies**

Look up in the Yellow Pages:

- Mobility & access equipment/ vehicles
- Charitable & voluntary organisations

### **Guidepost Trust**

Independent Living Centre, Northfield Farm Lane, Witney, Oxon OX28 1UD

Tel: 01993 899958

Email: ilc@guidepoststrust.org.uk

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### Oxfordshire Unlimited

Oxfordshire Unlimited is a local userled disability organisation for physically disabled people.

Their aim is to improve access to goods, services and facilities within Oxfordshire for physically disabled people.

Anyone can become a member.

Tel: 0845 121 4112 www.oxfordshireunlimited.org



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# **OCVC Access Centre**







The Oxford Access Centre (at OCVC) has provided a friendly and supportive service for many years. The Centre offers a quality Needs Assessment as part of the disabled students' allowance, (DSA), application process.

Oxford Access Centre has opened outreach facilities at:

- OCVC Banbury Campus (Broughton Road)
- Swindon College (North Star Avenue)
- Reading College (Kings Road)

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To book a Needs Assessment at any of our assessment locations:

Tel: 01865 551811

Burth fire.

Email: oxfordaccesscentre@ocvc.ac.uk

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Website: www.ocvc.ac.uk/oxford-access-centre







Oxpens Road, Oxford, OX1 1SA

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# **Oxfordshire's** Early Intervention Hubs

Oxfordshire Early Intervention Services – Services for children, young people and their families.

- Children Centres
- Early Intervention Hubs
- Open Access Groups and Targeted Groups for young people
- Outreach Support to families
- Parenting Groups
- Specialist Substance Misuse Worker (Young Addaction)
- NEET support and groups
- Career and training advice for returning to work
- Common Assessment Framework/Team Around the Child advice and support
- Behaviour support and attendance at school

Please contact East Oxford Early Intervention Hub 01865 328490 Littlemore Early Intervention Hub on 01865 816202 to find out more.





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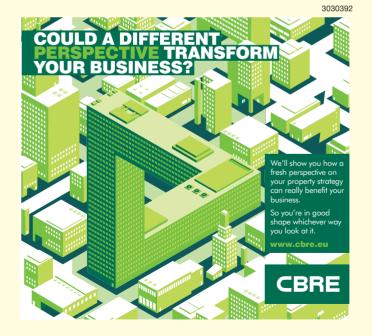
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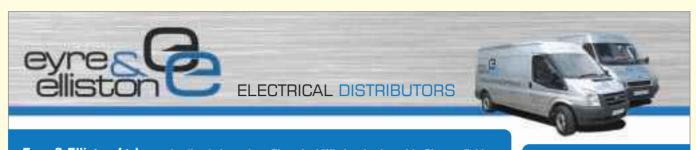


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#### **Working in Partnership Keeping Oxford Safe**

Chaired by Oxford City Council, Oxford's Community Safety Partnership brings together organisations across the city to tackle our crime and antisocial behaviour priorities









Examples of our work includes from left to right:

- · Launch of our campaign to increase domestic abuse reporting
- Problem solving community priorities through our Neighbourhood Policing programme
- Accreditation of our Community Response Team by the Chief Constable, Sara Thornton, giving the team a wider range of powers to tackle low level crime and anti-social behaviour
- · Support witnesses who stand up against people that cause anti-social behaviour
  - Provide holiday activities for young people during the school holidays

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